

# Speed Wrench Inc.

DBA: Speed-Tech Equipment

DBA: All Phase Hydraulics & Machine



## The "Tool Box"

Welcome to 2012 and the start of our 23<sup>rd</sup> year in business. The Lord is good and we are humbled that He would use us as instruments in His hands to carry out His purpose. Thanks be to Him!

We often hear the comment "Where have all the years gone?" Some of us here at Speedwrench found ourselves asking this question a lot the past year. Up until now we did not spend much time dwelling on it, we were busy "doing business" as they say. There were always new opportunities, the day to day tasks of taking care of our customers, and providing employment for our people. None of that has changed and still time continues to march on bringing the natural changes in life.

In the fall of 2010 we began to explore business succession options. By early 2011 it was becoming clear that ESOP (Employee Stock Ownership Plan) was the only acceptable option for us. We felt that our employees were the ones who helped build up the company to what it is today, and they were not only deserving of this consideration but also the ONLY ones who would carry on the business culture and customer service goals you have come to expect. With this in mind we implemented the ESOP plan and are proud to announce that we are officially an Employee Owned Company!

Our prayer is that the Lord will prosper this endeavor for His Glory.

~ The Management

## WE DO IT RIGHT... RIGHT NOW!



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# Body Shop Division

**Before:**



➔ Our body repair specialists have experience repairing all bus sizes, ranging from small bubble top vans to school buses, along with class 8 trucks. All buses and trucks are repaired to meet or exceed OEM structural specifications.

➔ Speed Wrench also arranges for transport and towing of your vehicle, if needed. Aside from repairing your vehicle, we will handle processing of the estimate and coordinating repairs and payment from the insurance company in order to ensure that you are not inconvenienced.

➔ At Speed Wrench all body repair work is done in an effort to provide you with a cost efficient, timely repair that returns your vehicle to service promptly, without compromising quality.

➔ Check out all our before and after pictures!

**After:**



**Rusty and rear ended:**



**Repaired and Painted:**



## Light Duty Division

### Ready to Roll!

➡ There have been a few changes in the light duty side over the past few months. Nathan Rau has moved into a mobile service truck. Nate has been a shop technician for a few years now, but has proven he is capable of handling a wide variety of repairs, so we're sending him out in the field. This also opens up space in our shop to add an additional technician. Please welcome Nate if he shows up at your place of business!



## Heavy Duty Division

### Those leaving and those joining the team

➡ We always talk about the new hires in our company but we don't often talk about those who decide it is

time leave. Don Borgic in our Heavy Duty division has decided to retire at the end of January 2012. Don has been a part of our team for 6 years and has now decided to move on. He is going to spend more time with his 2 grandchildren that live right across the street from him; one is 3 years old and the other 10 months. He also has a 200 acre farm with buildings needing updating, a corvette sitting and waiting to have a rebuilt engine, and a wife with a long "Honey do" list to fill his days. **Thank you Don** for the many years of faithful service - you will be missed!



➡ Tyler Wassink starting working with us here in June of 2010 and is now currently taking classes at the University of Northwestern Ohio for diesel mechanics. He still works Fridays and Saturdays every week and will be back full time in the spring of 2013. To help fill Tyler's position we hired another technician, Dalton Edema.

➡ Dalton was born and raised in Wayland and is a graduate of Wayland Union High School. He joined the Speed Wrench team in the beginning of November. Dalton has "mechanics" running through his veins. After working all day on other people's vehicles at Speed Wrench, he goes home and works on his own personal truck for **his enjoyment** - which is a good thing when your hobby is offroading! **Welcome Dalton!**



### New and Unique

➡ This past 6 months has been busy with a few changes and also different and unique projects presented to us. We have completed 2 glider kits for a customer, which includes installing the transmission, drive shaft and drive axle. We have started working with the Minute Man lifts. Due to a steady demand, we now have a full-time service technician dedicated to performing PM's and fixing break downs on **hydraulic cranes**. Also, we recently purchased a new service truck for one of our current mobile technicians, Steve Griffioen. As shown on the picture to the right, he was busy transferring out his tools and supplies from the old truck to his new ride.



➡ **Minute Man Manufacturing, Inc** has recently teamed up with Speed Wrench to be their exclusive factory service center. We do the installations and repairs on their Minute Man Lifts. Minute Man Manufacturing is a local company that manufactures lifts that mount in pick-up truck beds and are used primarily in the auto repossession business. Without leaving the truck, a person can retrieve a vehicle from almost any parked position in less than 2 minutes! To see the different models available and a video of how it works, see their website: [www.minuteman1.com](http://www.minuteman1.com). To schedule an appointment or a demo, contact Tom Mastbergen at 669-8777.



# Speed-Tech Equipment



~ The **shop** and install department continues to be busy refurbishing and repairing compactor and baler equipment and fabricating

decks, hoppers and large sheet metal enclosures to meet our customers' needs. After the equipment runs through the shop, our crew delivers the equipment to the customer's site and installs it.

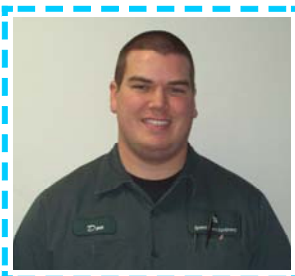
~ On the **service end**, we have been doing a lot of rebuild work and regular repairs on the horizontal balers. Dan Kwekel heads up most



of the horizontal baler work for our customers. Many of our customers need their horizontal balers working around the clock. They rely on the horizontal baler as a key machine in their manufacturing process. When the baler is down, immediate service and repair is needed as quickly as possible. When a plant is shut down, this is a key opportunity to complete the rebuild to keep production from being hindered. Our customers rely on us to be available in all these situations to keep their equipment operating when they need them the most.



## Meet the New Faces of Speed-Tech



Don Lotterman

**1. Kristen Walma - Dispatcher:** Kristen has joined the Speed-Tech team after working 6 years as a waitress at Buffalo Wild Wings. She attended Plymouth Christian High School in Grand Rapids. In her free time, she enjoys photography, traveling, snowboarding, music, camping, playing darts and spending time with friends.

**2. Don Lotterman - Parts Procurement Support:** Previously employed with Michael Bosveld Builder, Don joined our team to support our Parts Department. He graduated from Covenant Christian High School in Grand Rapids and has coached basketball for 4 years after graduation. In his leisure, Don enjoys playing just about any sport. He is also engaged to be married to Hillary Van Overloop in April 2012.

**3. Mike Kaptein - Parts Procurement Support:** Before joining Speed-Tech, Mike was a residential builder and owned a graphics and vehicle lettering company. He enjoys watching baseball, including watching his oldest son who plays varsity baseball at Unity Christian High School. In the summer, Mike and his family enjoy boating and tubing on Cedar Lake. Mike, his wife and 4 children reside in the Hudsonville area.

**4. Scott Baas - Service Technician:** Scott comes to us with 21 years of experience in maintenance and mechanics with certifications for welding, hydraulic and diesel mechanics. He has been married to his wonderful wife for 31 years and has 4 children, all married, giving him 5 grandchildren. Scott and his family enjoy hunting, camping and working at their family-owned pizza shop.

*Welcome aboard all!*



Kristen Walma

Mike Kaptein



Scott Baas



## Recent Dock Installation:

### Before Pictures:



### After Pictures:



As our dock service and installation business continues to grow, so does the complimentary services we need to provide the customer in order to meet the many unique requirements. Pictured above is a recent project we've completed - on the left is a dock leveler and pit angle that was beyond repair and ultimately unsafe to use. The pit angles that wrap the outer edge of the concrete pit were loose and bent causing the forks of the fork truck to catch on it, making the situation worse. Additionally the dock itself was very rusty and structurally fatigued. The solution was to remove the dock leveler and cut out the damaged pit angle and concrete from the perimeter of the pit, and then rebuild the pit. With the new concrete pit poured and the pit angle hardened into place, we then installed a new Nordock mechanical dock leveler thereby restoring both the structural and operational safety of the loading dock position.

These problems as pictured aren't unique to one or two places, and if they exist at your facility don't hesitate to give us a call to help repair the damaged concrete, big or small, to ensure the safety of all involved as well as extend the life of existing equipment.

## All Phase Hydraulics & Machine



**Above:**  
Mitch Nozkowski

**Bottom Left:**  
Bart Boorsma

The last half of the year continued where the first half left off - Busy! With this demand continuing we had to make some changes around the Hydraulic shop. In September we hired two additions to our staff, Bart Boorsma and Nathan Bergs. Bart works on a cylinder bench and Nathan is the helping hand around the shop, keeping it clean for a safe working environment. And then again in December we added two new employees to our team, Mike Gromko and Mitch Nozkowski. Mike works in the machining department and Mitch works on a cylinder bench.

***Welcome all four of you to the Team!***



**Above:**  
Nathan Bergs

**Bottom Right:**  
Mike Gromko



## Speed Wrench Directory:

### Light Duty Division:

P. (616) 669-8777

F. (616) 896-1590

### Heavy Duty Division:

P. (616) 669-8700

F. (616) 896-9301

### All Phase Hydraulics:

P. (616) 669-3975

F. (616) 896-1792

### Corporate Fax:

(616) 896-8256

### Speed-Tech Equipment:

P. (616) 669-2142

F. (616) 896-1756

### Location:

3364 Quincy St.

Hudsonville, MI 49426

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